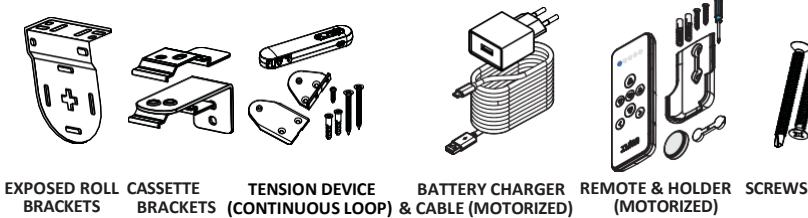# ROLLER SHADES

LIFT SYSTEMS: CONTINUOUS CORD LOOP | MOTORIZATION

The difficulty level of this installation is ranked at **Level 2** - *You got this !*
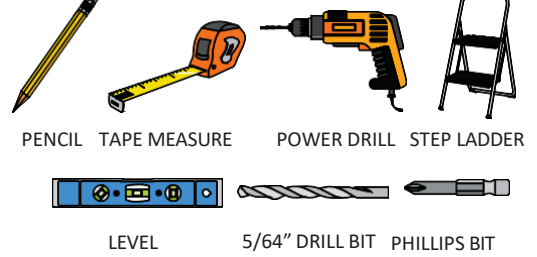
If you have questions or get stuck, call our Customer Care Team at 888-257-1840, or email customercare@selectblinds.com

HARDWARE AND PARTS INCLUDED

EXPOSED ROLL BRACKETS CASSETTE BRACKETS TENSION DEVICE (CONTINUOUS LOOP) BATTERY CHARGER & CABLE (MOTORIZED) REMOTE & HOLDER (MOTORIZED) SCREWS

*The quantity of brackets you receive will depend on the width of your

TOOLS REQUIRED

PENCIL TAPE MEASURE POWER DRILL STEP LADDER

LEVEL 5/64" DRILL BIT PHILLIPS BIT

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① MOUNTING THE BRACKETS
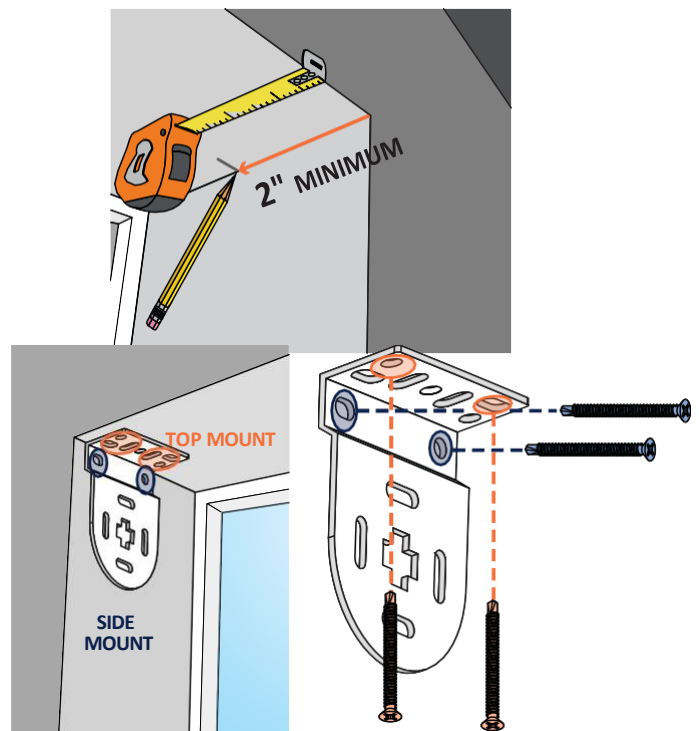
MOUNTING EXPOSED ROLL BRACKETS

If your shade is smaller than **78 3/4"** in width and height, you will receive a **SMALL CROSS HOLE BRACKETS** and a **PIN HOLE BRACKETS**. If your shade is larger than **78 3/4"** in width or height, you will receive two **LARGE CROSS HOLE BRACKETS**.

TOP / PIN HOLE / CROSS HOLE / BACK / SLOTS

BACK

SLOTS

PIN HOLE BRACKET   CROSS HOLE BRACKET
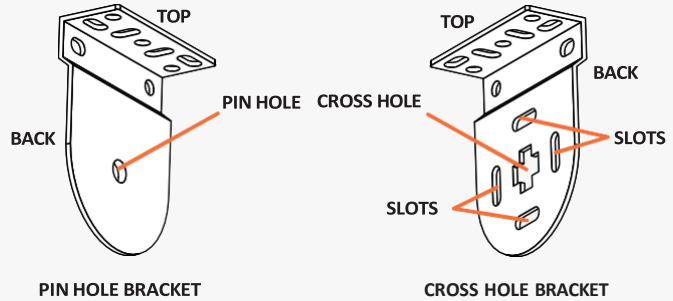
NOTE: Before you begin installing a shade with small cross hole and pin hole brackets, it's important to determine which bracket belongs on the left, and which belongs on the right. If your shade's chain loop clutch or motor end is located on the right end of the shade, the cross hole bracket will be placed on the right side of the window, and the pin hole bracket will be placed on the left side of the window.

The position of the chain loop clutch or motor end will not change how the brackets are placed if you're installing a shade with large cross hole brackets.

EXPOSED ROLL - INSIDE MOUNT

1. At the top-right corner of the window, measure how deep you wish to place your bracket (at least **2"** required), and make a mark   with your pencil. Repeat this step at the top-left corner of the window, using the same depth measurement.

2. Set your bracket in the window so that the back edge aligns with   your mark. Hold the bracket in position and use your pencil to mark through the top screw holes (**TOP MOUNT**) or the back screw   holes (**SIDE MOUNT**). Repeat this step with your corresponding   bracket on the opposite side of the window.

3. Pre-drill holes with a **5/64"** drill bit at your previous marks on each side of the window.

4. Line up each bracket with the holes you drilled, and insert the   screws. Once you have secured both brackets, you're ready to mount the shade into the window


2" MINIMUM

TOP MOUNT

SIDE MOUNT

EXPOSED ROLL - OUTSIDE MOUNT

NOTE: The steps for mounting an exposed roll shade are the same, regardless of the bracket style you received.

1. At the top-left and top-right corners of the window, measure the height you wish to place your brackets (at least **2"** required) and make a mark with your pencil.

2. Determine the difference in width between your shade and your window, and then divide it in half. From your previous marks, measure this distance away from the window, and make another mark with your pencil.

EXAMPLE: If your window is **48"** wide and your roller shade is **52"**, the difference is **4"**. This means we measure and mark **2"** away from the window, starting at the previous marks.
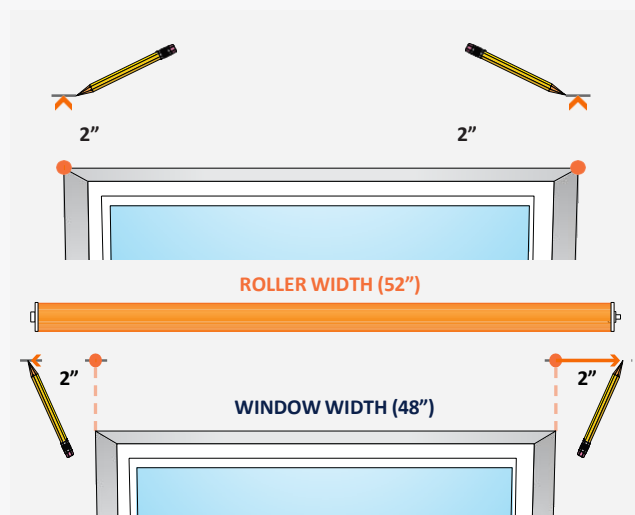
3. Center the left-side bracket at the outermost mark as shown, and use your pencil to mark the screw holes. Repeat this step with your right-side bracket at the outer-left mark.
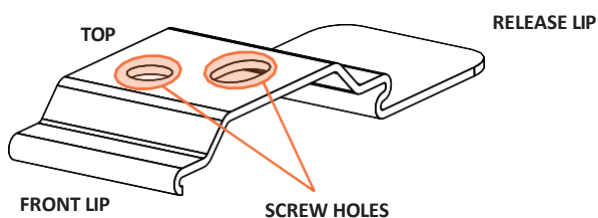
4. Pre-drill the screw holes with a **5/64"** drill bit at your marks on both sides of the window. Before you attach the brackets, you may want to erase any pencil marks that remain on the mounting surface.

5. Line up your left-side bracket with the screw holes, and insert two screws to secure the bracket to the mounting surface. Repeat this step for your right-side bracket. When both brackets are secure, you're ready to mount the shade into the window.
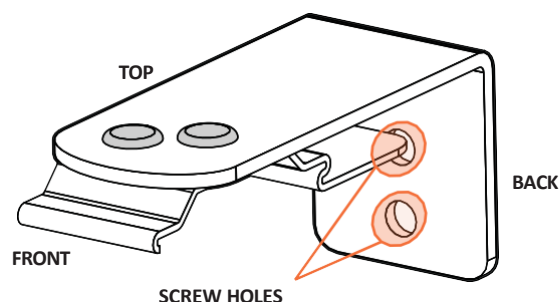
2"   **2"**

ROLLER WIDTH (52")

2"   **2"**

WINDOW WIDTH (48")

WALL

WINDOW
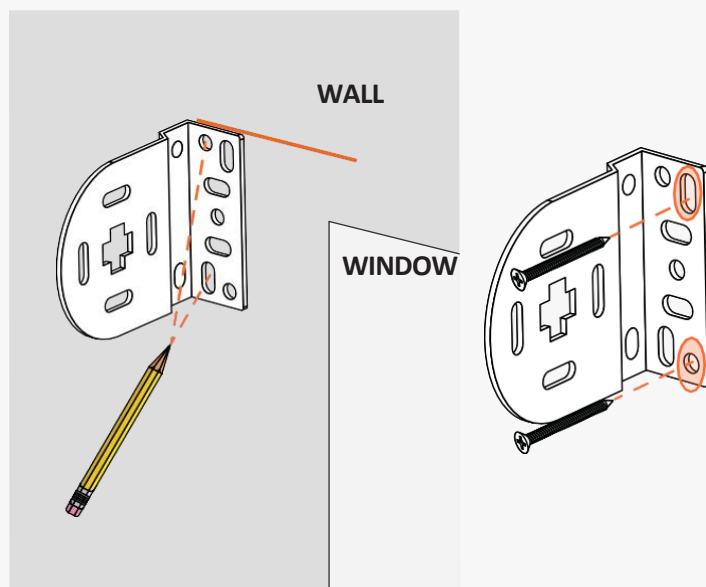
MOUNTING CASSETTE HEADRAIL BRACKETS

NOTE: The roller shade tube is pre-installed in the cassette headrail, which simply snaps onto the provided hardware. You will receive two or more cassette brackets, depending on the width of your shade

TOP

RELEASE LIP

**FRONT LIP**   **SCREW HOLES**

INSIDE MOUNT CASSETTE BRACKET

TOP

BACK

FRONT

SCREW HOLES

OUTSIDE MOUNT CASSETTE BRACKET

SelectBlinds
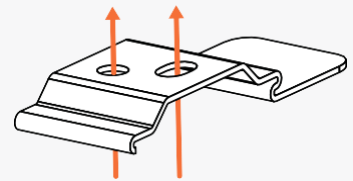Simple. Smart. Custom.

CASSETTE HEADRAIL - INSIDE MOUNT

1. At the top corners of the window, measure inward and mark with your pencil **2" - 4"** from each side. If you have additional brackets, make an additional mark for each one, evenly spaced between the outer marks.
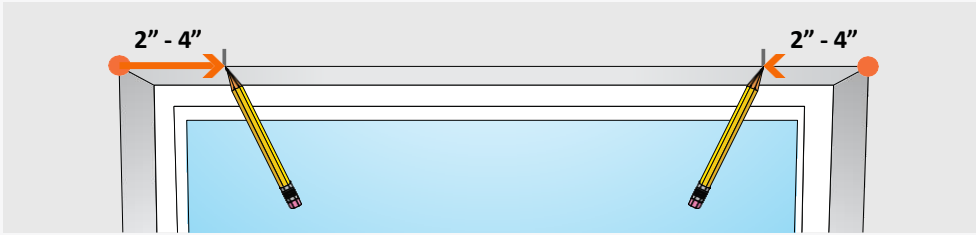
2. Next, you'll need to measure how deep to place your brackets in the window. Starting at one of your marks, measure back at least **2"**, and make a mark with your pencil. If you want the front of the cassette to be flush with the wall, measure back **3 1/2"** and make a mark. Repeat this step until you've marked the same depth measurement for each bracket.
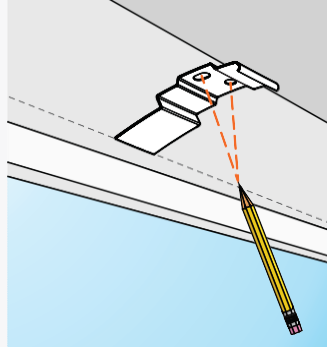
3. Hold each bracket up to the ceiling or window frame so the release lip lines up with your mark. Mark the holes in each bracket, then use your pencil to mark where the screws will go. Repeat this step until you've marked the screw holes for each bracket.
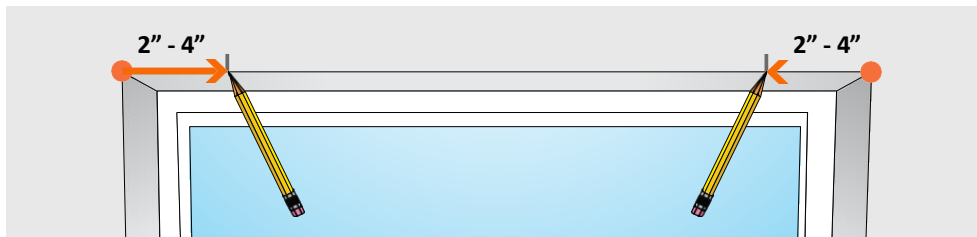
4. Pre-drill the screw holes with a **5/64"** drill bit at your marks for each bracket location. Before you mount the brackets, you may want to erase any pencil marks that remain on the wall or window.

5. Line up your first bracket with the screw holes, and insert two screws to secure the bracket to the mounting surface. Repeat this step for any remaining brackets. When all brackets are secure, you're ready to mount the shade into the window.
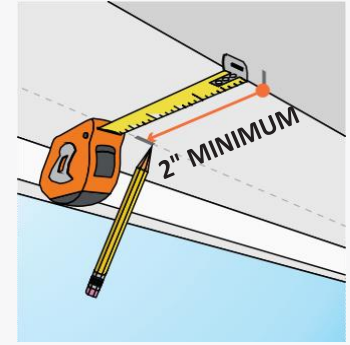
CASSETTE HEADRAIL - OUTSIDE MOUNT

1. At the top corners of the window, measure inward and mark with your pencil **2" - 4"** from each side. If you have additional brackets, make an additional mark for each one, evenly spaced between the outer marks.

2. From one of these marks, measure upward and mark the height for the bracket placement. The minimum requirement is **1 1/2"**, but if you want the brackets to clear the top of the window, measure and mark at least **1 3/8"** above your window. Repeat this until you've marked

the same height measurement for each bracket.

3. Position a bracket so that the back is against your mounting surface, and the top is aligned with one of your upper marks. Hold the bracket in place and mark with your pencil where the screws will go. Repeat this until you've marked the screw holes for each bracket.

4. Pre-drill the screw holes with a **5/64"** drill bit at your marks for each bracket location. Before you mount the brackets, you may want to erase any pencil marks that remain on the mounting surface.

5. Line up your first bracket with the screw holes, and insert two screws to secure the bracket to the mounting surface. Repeat this step for any remaining brackets. When all brackets are secure, you're ready to mount the shade into the window (see below).
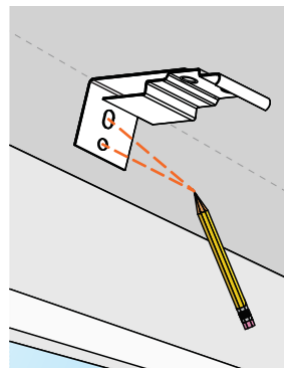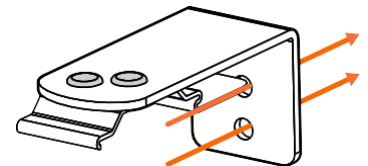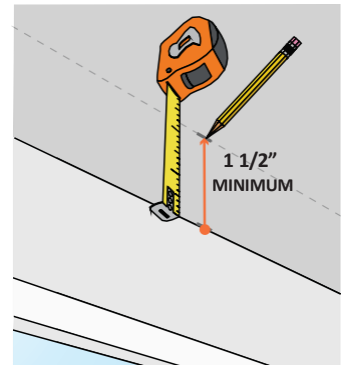
2. ATTACHING THE SHADE

NOTE: Before you attach the shade to the brackets, check that your brackets are straight and aligned with each other. The screw holes on all brackets are elongated, so making small adjustments is easy.

Inside Mount: Use a tape measure to check that each bracket is set to the same depth. If you need to make adjustments, slightly loosen the screws on a bracket and shift it back or forward. Secure the screws when the position is corrected.

Outside Mount: Use a tape measure to check that each bracket is set to the same height, and use a level on top of each bracket to make sure they're all straight and aligned. If you need to make adjustments, slightly loosen the screws on a bracket and shift it until it's level and set to the correct height.

EXPOSED ROLL

**1.** While holding the roller shade in your hands, put the pin end into the cross hole of the bracket.

2. Keeping the pin end secured in its bracket, insert the hooks on the motor head/clutch end straight into the slots in the bracket. Once the three hooks are through the slots, gently pull down on the motor head until the hooks have locked securely to the bracket. The bottom of the end should point straight down.
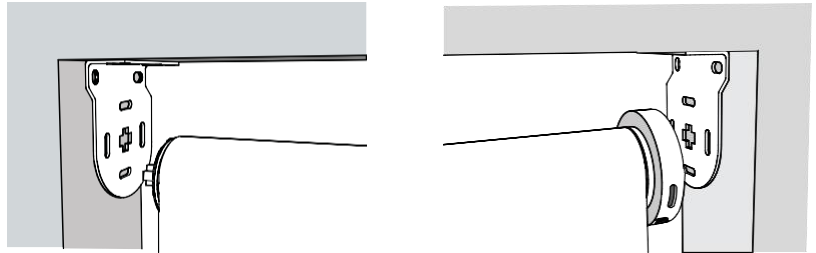
CASSETTE HEADRAIL

1. Grab the cassette and hold it up to your brackets. Set the front edge of the headrail onto the front hook of each bracket. While in this position, you can slide the shade left or right until the cassette is centered.

2. When you're ready to secure the headrail, push the headrail upward until the back lip of each bracket snaps onto the back edge of the cassette. When the shade is installed, you may safely remove the bubbled wrapped around the roller.
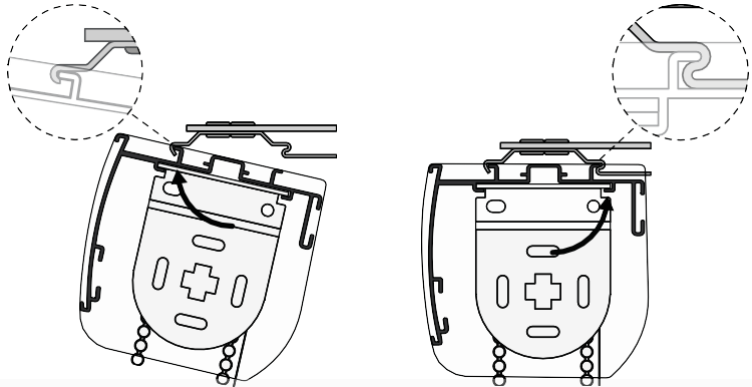
3. ADDITIONAL INSTRUCTIONS

INSTALLING CHAIN TENSION DEVICE

NOTE: Cord or chain tension device are used to ensure the smooth operation of your shade and to help protect children from getting tangled in loose chains. If there is any protective plastic around the chain, remove it before you proceed. Before doing anything, you must first slide the tension device to the bottom of the bead chain loop.

1. Insert a small screwdriver, punch, or awl through the screw at the bottom of tension device.

2. While pressing the tension device release buttons on the sides of the tension device, move the screw hole down to release the safety mechanism.

3. Slide the tension device down to the bottom of the bead chain loop, position it at the desired location.

4. Mark the window casement at the notch in the tension device.

5. The goal of using the tension device is to make the chain taut but still slightly loose. The center of the screw hole should be aligned with the notch in the UCT (**±1/8"**) The tension device can be mounted in 3 three ways (Inside Mount with bracket or without bracket, Outside Mount).
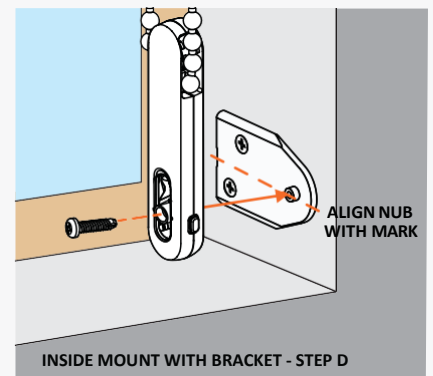
SCREW HOLE

MARK AT NOTCH
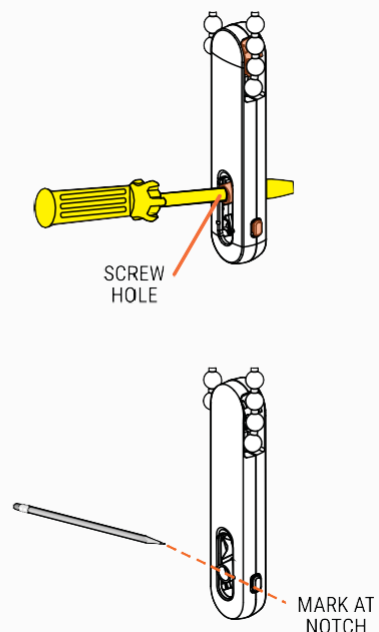
INSIDE MOUNT WITH BRACKET

A. Hold the Tension Device's Inside bracket with its center hole aligned with the mark and mark both hole locations.

B. Drill **1/8"** pilot holes, if wall anchors are required, first tap them into the **7/32"** pre-drilled holes. Use a Phillips screwdriver and the longer provided screws to attach the bracket to the wall.

C. Press the tension device release buttons on the sides of the tension device while pulling down on the spring-loaded screw hole. Insert the nub on the inside mount bracket into the back of the screw hole in the tension device.

D. Insert the small provided screw into the nub through the front of the screw hole and tighten it

ALIGN NUB WITH MARK

INSIDE MOUNT WITH BRACKET - STEP D

INSIDE MOUNT WITHOUT BRACKET

NOTE: If mounting to a textured or uneven surface, use the provided mounting bracket.

A. Position the tension device with its spring-loaded screw hole aligned with the mark.

B. If a wall anchor is required, first tap the anchor into the **7/32"** pre-drilled hole.

C. Insert the longer provided screws into the spring-loaded screw hole in the tension device and attach the screw.

INSIDE MOUNT WITHOUT BRACKET - STEP C

OUTSIDE MOUNT

A. Hold the Tension Device's Outside bracket with its center hole aligned with the mark and mark both screw hole locations.

B. Drill **1/8"** pilot holes, if wall anchors are required, first tap them into the **7/32"** pre-drilled holes. Use a Phillips screwdriver and the longer provided screws to attach the bracket to the wall.

C. Press the tension device release buttons on the sides of the tension device while pulling down on the spring-loaded screw hole. Insert the nub on the inside mount bracket into the back of the screw hole in the tension device.

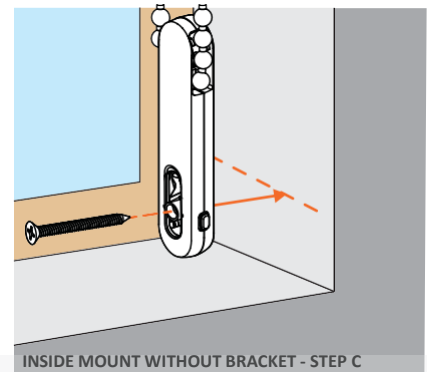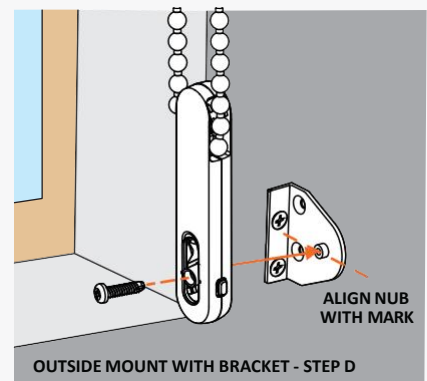**D.** Insert the small provided screw into the nub through the front of the screw hole and tighten it to secure the tension device to the bracket.

ALIGN NUB WITH MARK

OUTSIDE MOUNT WITH BRACKET - STEP D

CAUTION:

- The window covering will not operate properly unless the tension device is secured.

- Locate the tensioner as close to the window glass as possible to minimize accessibility by children and pets.

- Be sure the tension device is not placed in the path of the bottom rail or fabric, this may cause the bead chain to become too tight, affecting the shade function and increasing bead chain wear.

WARNING: A damaged, loose, or missing tension device poses a strangulation risk to children. Remove from use and repair or replace if tension device is damaged, loose, or missing.

4. PROGRAMMING AND USING YOUR REMOTE

IMPORTANT: THE MOTORIZED SHADES WERE PROGRAMMED AND IN SLEEP MODE, PLEASE WAKE UP THE MOTORS BEFORE USING. TO DO THIS, PRESS AND HOLD THE SETTING BUTTON FOR 6 SECONDS UNTIL YOU HEAR THE MOTORS SOUND AND THE LEDS FLASH RED FOUR TIMES.

REMOTE CONTROLER TECHNICAL DATA

•	**Channels**	5+all (RW5-G2) 14+all (RW14-G2)	**Operation Temp**	-20 ... 55°C
•	**Max. blinds**	16 per channel	**Frequency**	ASK 433.92 MHZ
•	**Supply voltage**	3V, CR2350 Coin Cell	**Indoor range***	35m
•	**Protect Rate**	Ip20	**Dimensions(W x H x D)**	46 x 122 x 12.4 mm
			Weight**	56 grams

NOTE :

*   The indoor range is typically 35m but can vary based on the thickness and material of the walls.
**   Including battery.

5 CHANNEL REMOTE   **14 CHANNEL REMOTE**   **REMOTE BACKSIDE**   **BATTERY COVER**
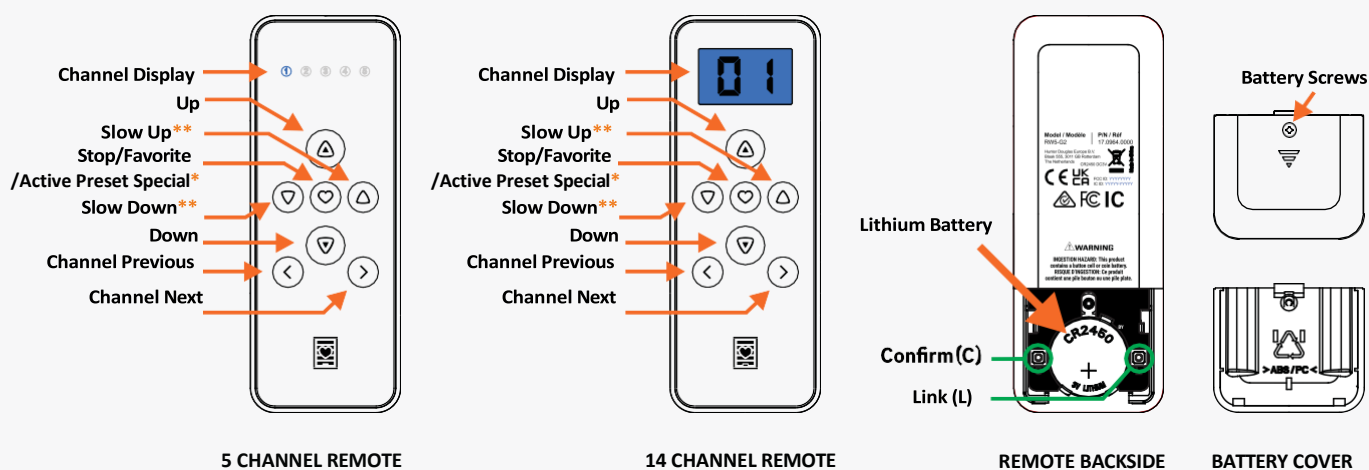
NOTE :
*   Only for certain products
**   To active the preset special function, hold 2 seconds and then release.

PAIR A SINGLE SHADE TO A CHANNEL

1. Select the desired shade **channel** (channel backlight will turn off after 4 secs).

2. Remove the battery cover to access the **'C' button**.

3. Hold the setting button until the shade **jogs** and the motor's **green** LED blinks.

4. Hold the setting button again until the shade **beeps** and the motor's **red** LED blinks steadily.

5. While the motor beeps (max. 15 secs), press the **'C' button**. The shade will **jog**, and the **green** LED will flash to confirm successful pairing.

LED FLASH
CHARGING PORT
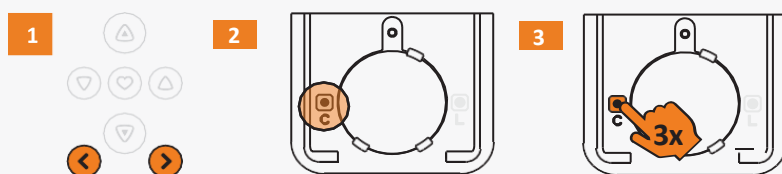SETTING BUTTON

SelectBlinds
Simple. Smart. Custom.
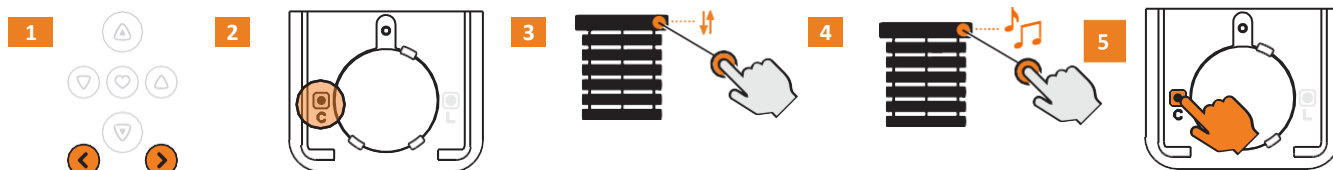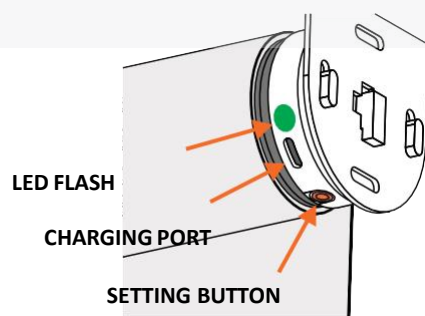
DELETE A SHADE FROM REMOTE

1. Select the desired shade **channel** (channel backlight will turn off after 4 secs).

2. Remove the battery cover to access the **'C' button**.

3. Press the **'C' button** three times within 2 seconds. The shade will jog, and the **green** LED will flash to confirm deletion.

SET THE FAVOURITE POSITION

1. Send the shade to the desired favourite position.

2. Remove the battery cover to access the **'L' button**.

3. Hold the **'L' button** first, then quickly hold the **Heart** button until the shade beeps and the **green** LED blinks to set the favorite position.
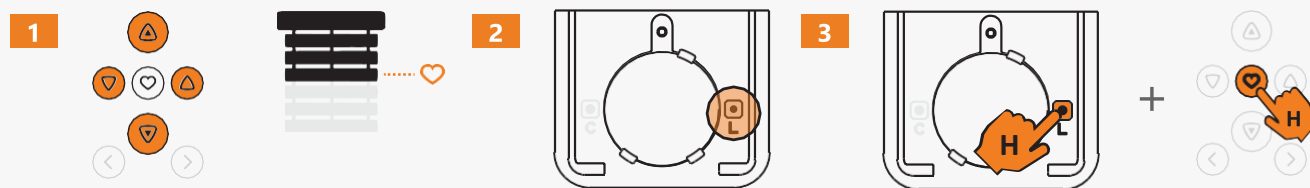
DETELE THE FAVOURITE POSITION

1. Press **Heart** to send the shade to its favourite position.

2. Remove the battery cover to access the **'L' button**.

3. Hold the **'L' button** first, then quickly hold the **Heart** button until the shade beeps and the **green** LED blinks to delete the favorite position.
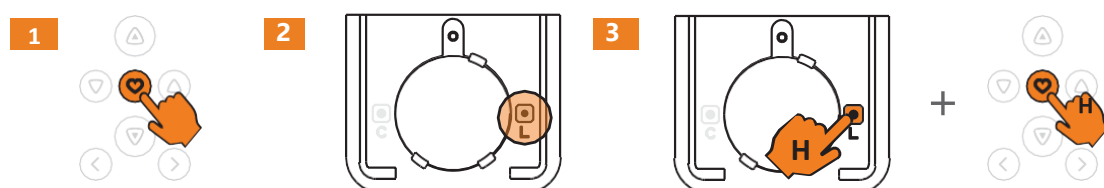

CHANGING THE MOTOR SPEED

A shade offers three speed levels: **Standard** (default), **Comfort**, and **Slow**. Changing the speed cycles to the next available level

1. Make sure the desired shade channel is active.

2. Hold **Heart** first, then quickly hold the **Up** button until the shade beeps and the **green** LED blinks to change the speed.

Note:
All shades on the same group channel will have their speed

Standard   Comfort   Slow
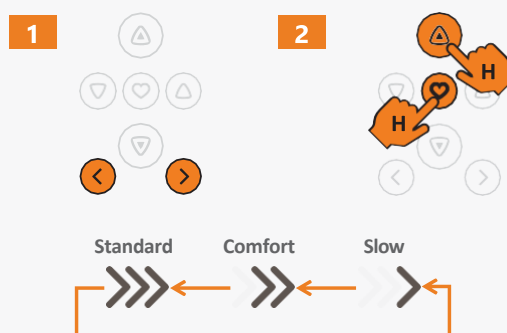
INSTALL/ REPLACE THE REMOTE BATTERY

If the group channel number no longer lights up or the controlled product stops responding, it's time to replace the battery

1. Use the included Philips screwdriver to turn the captive screw counter clockwise until it loosens but remains attached to the cover.

2. Slide the battery cover off gently to access the battery compartment.

3. Carefully remove the old battery and align the battery with the + symbol facing upward. Place it into the socket, ensuring it is seated securely and held in place by the plastic snap legs.

4. Securely slide the battery cover back into position and tighten the captive screw.
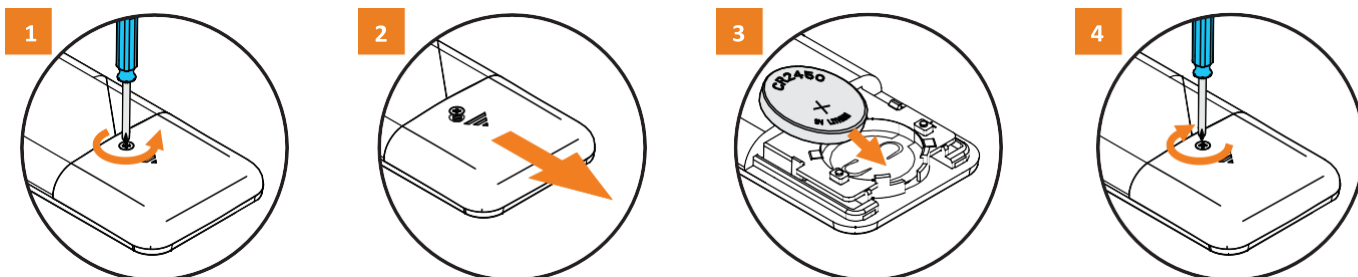
MOUNT THE REMOTE HOLDER

NOTE: A wall mount remote holder is included with your remote, but it is optional to install it.

1. Determine where you'd like to place your remote carrier in the room. It is common to place it near a light switch, or on the wall next to the window.

2. With the holder in the upright position, insert the provided screws to secure it to our mounting surface.

3. After the screws are attached to the wall, insert the screws cap cover to the desired position in the remote holder.
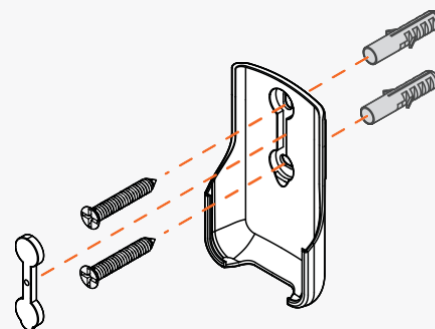
TROUBLESHOOTING

QUESTION	ANSWER
None of the backlit buttons illuminate on my remote when I press the buttons?	Check if the battery needs replacement or is inserted properly and not damaged.
When I try to add a blind to the app or remote, there's no response?	1. Blind has no power. Make sure the motor is awake and not in deep sleep 2. Make sure the integrated Li-ion battery of the blind is charged. 3. Check if the correct group channel has been selected.

FREQUENTLY ASKED QUESTIONS

QUESTION	ANSWER
My shades are not responding to the remote control?	1. Check battery has been inserted correctly into remote control. 2. Check blinds have been added to the remote control. 3. Check battery level of the blind, via the app. Go to: Settings > Blind Status, then press 'Connect'. 4. If battery level of the blind is good, replace remote control battery.
Can I add blinds to a remote control without using the app?	Yes. A remote control can be paired to a shade without using the app. To do this: 1. Choose the group number on the remote control that you want to add the blind to. 2. Remove the battery cover on the back of the remote control and locate the button marked 'C'. 3. Press and hold the manual push button on the blind until it jogs. Repeat the process until it jogs a 2nd time and persists making audible sound. 4. Press the 'C' button on the remote within 15 seconds until the blind jogs. Blind is now paired to the remote control.
Can I copy the same information from one remote control to another?	No, it is not possible to copy stored information from one remote control to another.
Do I need a remote control to work my blinds?	For maximum flexibility and operation, one remote control per room, is recommended.
Can I assign more than one remote control to an individual blind?	Yes, it is possible to assign up to a max. of 10 remotes to an individual shade. Repeat the following steps for each remote: 1. Choose the group number on the remote control that you want to add the blind to. 2. Remove the battery cover on the back of the remote control and locate the button marked 'C'. 3. Press and hold the manual push button on the blind until it jogs. Repeat the process until it jogs a 2nd time and persists makes audible sound. 4. Press and hold the 'C' button on the remote control until the blind jogs. 5. The shade is now paired to the remote control.
How many blinds can the remote control operate?	For model 5 channels remote: • 1 remote control has 5 groups to choose from. • The maximum number of blinds that can be assigned to each group, is 16. For model 14 channels remote: • 1 remote control has 14 groups to choose from. • The maximum number of blinds that can be assigned to each group, is 16.
Which battery type is used for the remote control?	The remote control will require a single 3V CR2450 coin / button cell battery.
Will the remote control work fresh out-of- the-box?	No. The remote control will need to be assigned either directly to the shade or via the SmartView app.

SAFETY INSTRUCTIONS

WARNING: IMPORTANT SAFETY INSTRUCTIONS

Follow all instructions carefully, as incorrect installation or handling can lead to severe injury.

- Do not ingest the battery. This device contains a lithium coin/button cell battery. Swallowing the battery can cause severe internal burns within 2 hours and may lead to death.
- Keep new and used batteries away from children. If the battery compartment does not close securely (or lacks a captive screw), stop using the product immediately and keep it out of reach of children.
- If a battery is swallowed or placed inside any part of the body, seek immediate medical attention.
- Replacing the battery with an incorrect type may compromise safety features.
- Do not dispose of batteries in fire, hot ovens, or crush them, as this can lead to explosions or leakage of flammable liquids or gases.
- Avoid exposing batteries to extremely high temperatures or low air pressure, as this may cause explosions or leakage.
- Keep the device dry and do not paint it.
- Do not drop, knock, or shake the device, as rough handling can damage internal circuit boards.
- Ensure the shade can move freely without obstruction from objects.
- Do not allow children to play with the remote control

Do not drill in to the device!

Do not immerse into a liquid

Never drop the device!

Avoid direct sunlight!

BATTERY RECYCLING INSTRUCTIONS

1. To responsibly dispose of the coin cell battery in your remote control:

2. **Do Not Discard in Regular Trash:** Coin cell batteries contain hazardous materials and must not be disposed of in household waste. Improper disposal can harm the environment.

3. **Locate a Recycling Center:**

    ◦ In the **United States**, visit Call2Recycle to find a nearby battery recycling drop-off location. Many retail stores, including home improvement and electronics stores, accept used batteries for recycling.

    ◦ In **Canada,** check with local recycling programs or visit Call2Recycle Canada to locate a drop-off site**.**

4. **Prepare the Battery for Recycling**: Before recycling, tape over the positive (+) terminal of the battery with clear or electrical tape to prevent accidental discharge or short-circuiting.

5. **Follow Local Guidelines:** Some municipalities may have additional guidelines for battery disposal. Always adhere to your local regulations to ensure safe handling and recycling.

6. By recycling your coin cell battery, you help protect the environment and comply with regulations in the US and Canada.

LEGAL INFORMATION

CE Statement

Hunter Douglas hereby declares that the RW5-G2 and RW14-G2 Remote Controls are in compliance Hunter Douglas hereby declares that the RW5- G2 and RW14-G2 Remote Controls are in compliance with the basic requirements and other relevant provisions of the Electromagnetic Compatibility (EMC) Directive 2014/30/EU, Radio Equipment Directive (RED) 2014/53/EU and Low Voltage Directive (LVD) 2014/35/EU. The full text of the EC declaration of conformity can be obtained online: www.tuiss.com/certifications

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UK Statement

Hunter Douglas herebydeclaresthattheRW5-G2 andRW14-G2 Remote Controls are in compliance with the basic requirements and other relevant provisions of the Electromagnetic Compatibility Regulations2016, Radio Equipment Regulations2017 and Electrical Equipment (Safety) Regulations2016. The full text of the UK declaration of conformity can be obtained online: www.tuiss.com/certifications

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FCC Statement

FCC ID: 2BMQ2RW5RW14

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1)   This device may not cause harmful interference, and
(2)   This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
•   Reorient or relocate the receiving antenna.
•   Increase the separation between the equipment and receiver.
•   Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
•   Consult the dealer or an experienced radio/TV technician for help.

Innovation, Science and Economic Development Canada ICES-003 Compliance

IC: 33385-RW5RW14

CAN ICES-3 (B)/NMB-3(B)
This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license exempt RSS(s). Operation is subject to the following two conditions:
(1)   This device may not cause interference.
(2)   This device must accept any interference, including interference that may cause undesired operation of the device.

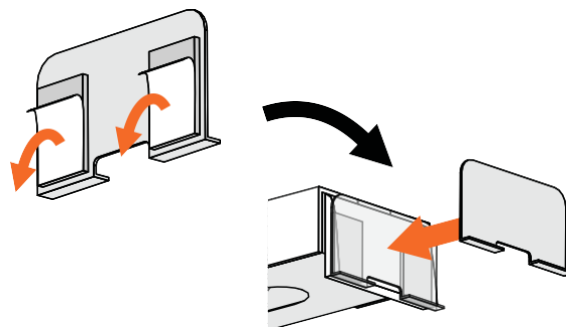## 5. INSTALLING NO-DRILL BLINDS HEADRAIL

NOTE: The No-drill Blinds will already be installed onto the existing product headrail. Remove the product from the headrail before installing the shade.

PREPARING THE NO DRILL BLINDS HEADRAIL

1. Pull the lever from below or push down on the mechanism from above to retract the tension block.

2. Install the metal strips or padded adhesive tape on opposite sides of the window opening where you'll be installing the No-Drill Blinds Headrail.

To stick them, peel the covers from the sticky pads on the back the stick one to each end of the No-Drill Blinds Headrail.

This is optional if you find that the No-Drill Blinds Headrail slips against the wall once the blind is fitted and this plate is only available on larger product.

INSTALLING THE METAL STRIP - STEP 2

INSTALLING THE NO DRILL BLINDS HEADRAIL

1. At the end of the headrail opposite to the lever there is an adjustment block that allows you to fine-tune the fittings of the rail.

2. Use a flat-head screwdriver to twist the small red plugs in toward the center of the headrail. Slide the block out of the headrail by a few millimeters, then twist the red plugs back into their original position to fix the block in place.

3. Make small adjustment only, repeating as necessary for a tight fit.

4. Hold the No-Drill Blinds Headrail up against the top of window opening and make it flush, then push the lever firmly upwards until the rail snaps into place.

5. Install the blind onto the brackets.
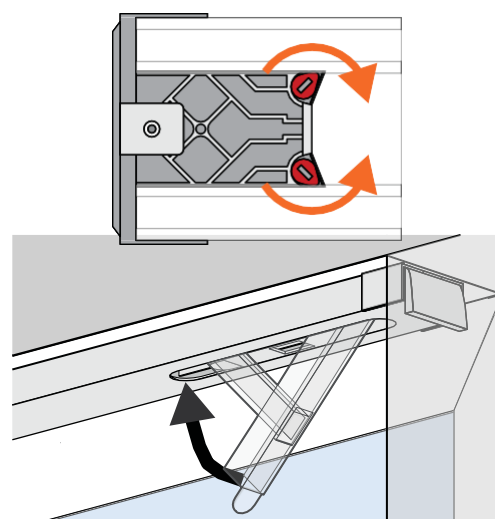
UNINSTALLING THE NO DRILL BLINDS HEADRAIL

Removing the product from the headrail by using a flat-head screwdriver to unlatch the lever. Make sure to hold the No-Drill Blinds Headrail in place while unlatching the lever. This will prevent damage to the window or headrail.