ROMAN SHADES

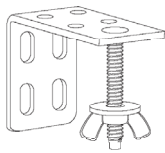**LIFT SYSTEMS:** CORDLESS LIFT

The difficulty level of this installation is ranked at **Level 1**. *A piece of cake!*

If you have questions or get stuck, call our Customer Care Team at 888-257-1840, or email customercare@selectblinds.com
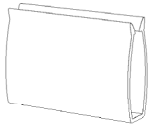
HARDWARE AND PARTS INCLUDED
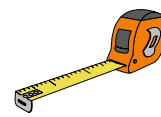
BRACKET WITH WINGNUT

SCREWS

WALL ANCHORS*

CORDLESS HANDLE

*Recommended if mounting into hollow drywall.

TOOLS REQUIRED

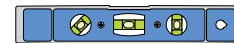PENCIL

TAPE MEASURE

POWER DRILL

5/64" DRILL BIT

PHILLIPS SCREWDRIVER

PHILLIPS DRILL BIT

LEVEL

STEP LADDER

1. MOUNTING THE BRACKETS

NOTE: Corded and cordless shades have pre-drilled holes in the top of the headrail. You will use these holes as a guide for your bracket placement. If using your own screws instead of those provided, be sure to pre-drill a small hole with a 5/64" drill bit before the final screws go in to attach brackets.

PRE-DRILLED HOLES

INSIDE MOUNT

1. Grasp the shade by the headrail and hold it up inside the top of the window. Set it back until the front of the shade is flush with the wall. Hold the shade in place, and with a pencil, make a mark through each hole in the headrail. Set the shade aside.

2. Take a bracket and center the drop-bolt over each mark. Use the holes in the top of the bracket to mark where your two screws will go.

3. Align the brackets with the holes, and use a Phillips drill bit to securely fasten the screws.

FRONT

BACK

DROP-BOLT
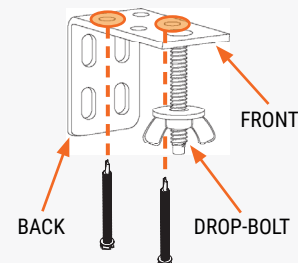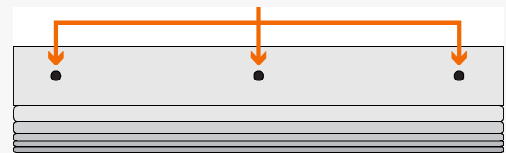
OUTSIDE MOUNT

NOTE: If using your own screws instead of those provided, be sure to pre-drill a small hole with a 5/64" drill bit before the final screws go in to attach brackets.

1. Center and hold the headrail at least two inches above the window. While keeping the shade level, make a small line with your pencil just above each of the pre-drilled holes in the headrail. Set the shade aside.

2. Align the top edge of a bracket along each mark, and use the holes in the back of the bracket to mark where your two screws will go.

3. Align the brackets with the holes, and use a Phillips drill bit to fasten the screws in place.

*If you are using wall anchors, pre-drill with a 1/4" bit instead, and tap the wall anchors into the holes with a hammer before drilling in the screws.

2" - 4"
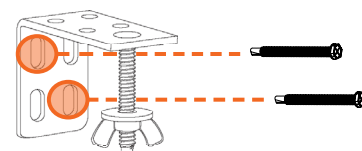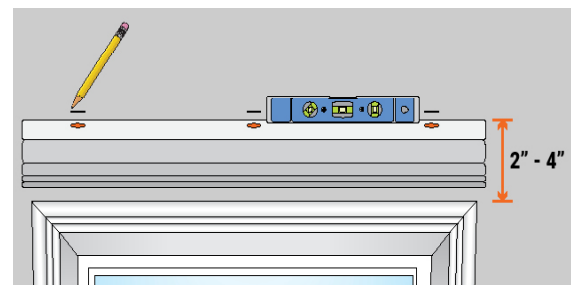
2. ATTACHING THE SHADE

INSIDE AND OUTSIDE MOUNT

IMPORTANT: The cords running along the underside of the headrail must be able to move freely. **To avoid tangling or damage to the cords, make sure the "wings" of the wingnut are facing the sides of the window.**

1. Remove the wingnuts from the brackets if you haven't done so already.

2. With the front of the shade facing you, fit the pre-drilled holes of the headrail to each of the drop-bolts on the brackets. While holding the headrail to the brackets with one hand, use your other hand to attach each of the wingnuts to the drop-bolts. Tighten the wingnuts until the shade is firmly held in place.
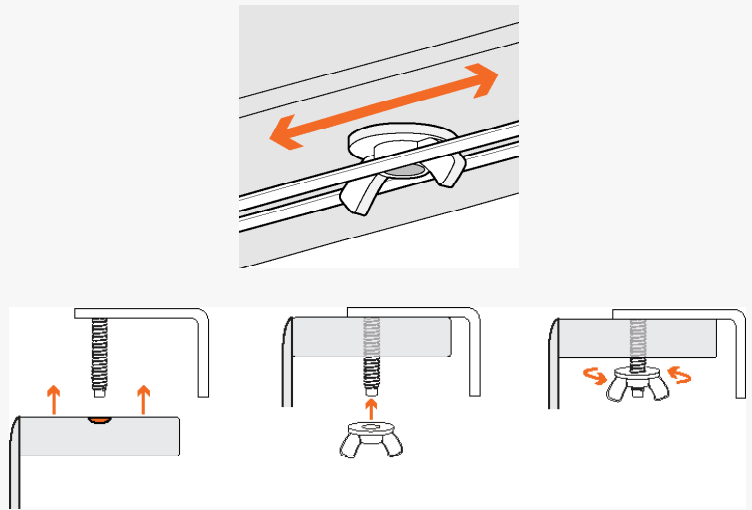
4. ATTACHING THE LIFT HANDLE

CORDLESS ROMAN SHADES

NOTE: Cordless roman shades come with a clear plastic handle to help protect the fabric over multiple uses.

1. At the bottom pleat of the roman shade, locate the sewn-in hem bar.

2. Clip the handle to the center of the bottom hem bar.

3. To operate, grab the handle with your hand, and gently lift or lower the hem bar; the shade will stay in place when released.
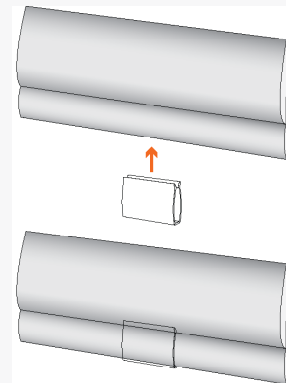
CLEANING INSTRUCTIONS

NOTE: All fabrics are different and some may be easier to clean than others. We recommend cleaning your shades as often as once a month. Here are some general guidelines on how to do so:

1. For regular maintenance, use a duster or a vacuum with a brush attachment and run it over the front and back of the shade.
2. To spot clean stains, use a damp rag with a very mild, gentle detergent or soap. Dab at the affected spots; do NOT rub! Let the dampened area air-dry and repeat as necessary.
3. If your roman shade has wrinkles, you can use a basic steamer to remove them. Hold the steamer roughly six inches away from the fabric and wave the steamer back and forth over the wrinkled areas.
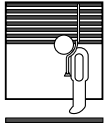
WARRANTY AND REPLACEMENT

To learn more about our product warranties, please visit: **https://www.selectblinds.com/warranty.html**

For replacement parts, and/or to file a warranty claim for a product that is damaged, defective, or missing parts, please call our Customer Care Team at 888-257-1840, or email customercare@selectblinds.com.

CHILD SAFETY WARNING

⚠ WARNING

Corded window blinds and shades can be a strangulation risk or cause serious injury to young children and pets. When using corded window treatments, use the following tips to keep them safe:

- Move furniture that children can climb on away from the window.
- **NEVER** place a crib by a window!
- Keep cords up and away from your child's reach.

- Always use cord cleats with corded products.
- Secure child-safe tensioners for continuous cord loop chains to the wall or window encasement.
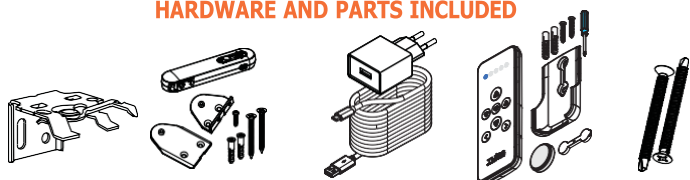
ROMAN SHADES

LIFT SYSTEMS: CONTINUOUS CORD LOOP | MOTORIZATION

The difficulty level of this installation is ranked at **Level 1** - *A piece of cake!*

If you have questions or get stuck, call our Customer Care Team at 888-257-1840, or email customercare@selectblinds.com
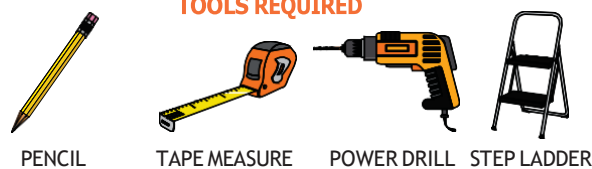
HARDWARE AND PARTS INCLUDED

BRACKETS   TENSION DEVICE (CONTINUOUS LOOP)   BATTERY CHARGER & CABLE (MOTORIZED)   REMOTE & HOLDER (MOTORIZED)   SCREWS

The quantity of brackets you receive will depend on the width of your shade

TOOLS REQUIRED

PENCIL   TAPE MEASURE   POWER DRILL   STEP LADDER

LEVEL   5/64" DRILL BIT   PHILLIPS BIT

## 1. MOUNTING THE BRACKETS

INSIDE MOUNT

1. Measure **2"- 4"** in from each side of the window frame, and mark once with a pencil for your outer brackets. The front of the bracket will face out from the window, and the back of it will hang down parallel to the window.

NOTE: Leave marks for any additional brackets you need, evenly spaced between your first two marks. If using your own screws instead of those provided, be sure to pre-drill a small hole with a **5/64"** drill bit before the final screws go in to attach brackets

2. Center the brackets over your marks, and set them back until the front of the bracket meets the edge of your window. Mark through the top hole in the bracket with your pencil. This is where your screws will go.

3. Align each bracket with your screw holes and drill the screws securely into place.

*If you are using wall anchors, pre-drill with a **1/4"** bit instead, and tap the wall anchors into the holes with a hammer before drilling in the screws.
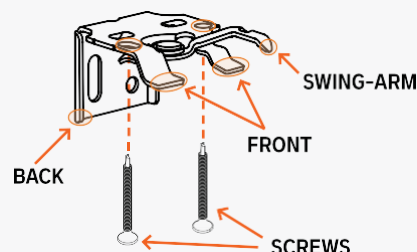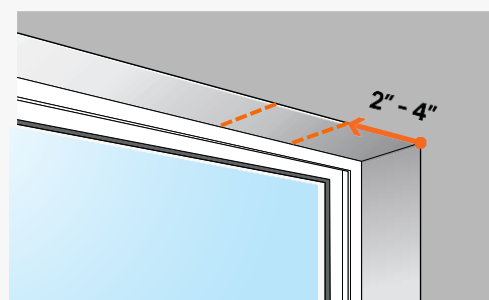
OUTSIDE MOUNT

1. Measure **2"- 4"** in from each side of the window frame. From here, measure upward another **2" - 4",** and make a pencil mark.

NOTE: Leave marks for any additional brackets you need, evenly spaced between your first two marks and at the same height. If using your own screws instead of those provided, be sure to pre-drill a small hole with a **5/64"** drill bit before the final screws go in to attach brackets.

2. Center the top edge of the brackets on your marks. With your pencil, mark through the back holes of the bracket. This is wh6ere your screws will go.

3. Align each bracket with your screw holes and drill the screws securely into place.

* If you are using wall anchors, pre-drill with a **1/4"** bit instead, and tap the wall anchors into the holes with a hammer before drilling in the screws
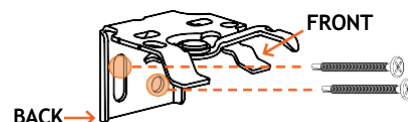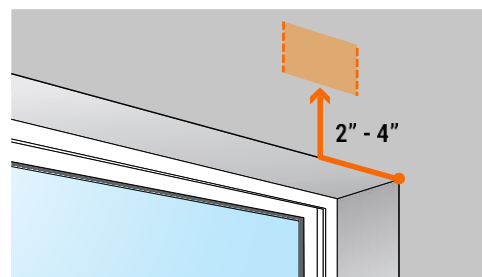
2. ATTACHING THE SHADE

INSIDE AND OUTSIDE MOUNT

1. Slide the swing-arm of all the brackets to the right, so that they point away from the window.

2. Place the headrail onto the brackets so that the front edge of the brackets fit under the inner front lip of the headrail. Slide the headrail left and right until the shade is centered in or over the window.

3. Hold the shade in position, and slide the swing-arms to the left on all the brackets, until they latch onto the back lip of the headrail. The shade is now installed!

STEP 1 **STEP 2** **STEP 3**

TOP OF HEADRAIL

BACK LIP

FRONT LIP
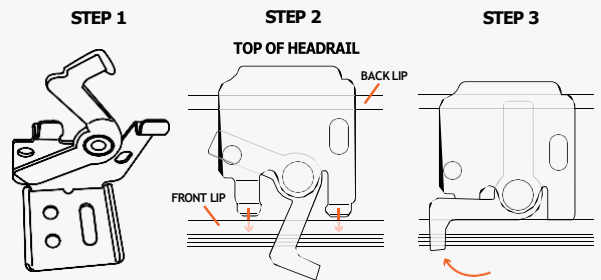
3. ADDITIONAL INSTRUCTIONS

INSTALLING CHAIN TENSION DEVICE

NOTE: Cord or chain tension device are used to ensure the smooth operation of your shade and to help protect children from getting tangled in loose chains. If there is any protective plastic around the chain, remove it before you proceed. Before doing anything, you must first slide the tension device to the bottom of the bead chain loop.

1. Insert a small screwdriver, punch, or awl through the screw at the bottom of tension device.

2. While pressing the tension device release buttons on the sides of the tension device, move the screw hole down to release the safety mechanism.

3. Slide the tension device down to the bottom of the bead chain loop, position it at the desired location.

4. Mark the window casement at the notch in the tension device.

5. The goal of using the tension device is to make the chain taut but still slightly loose. The center of the screw hole should be aligned with the notch in the UCT (±1/8") The tension device can be mounted in 3 three ways (Inside Mount with bracket or without bracket, Outside Mount).

SCREW HOLE

MARK AT NOTCH
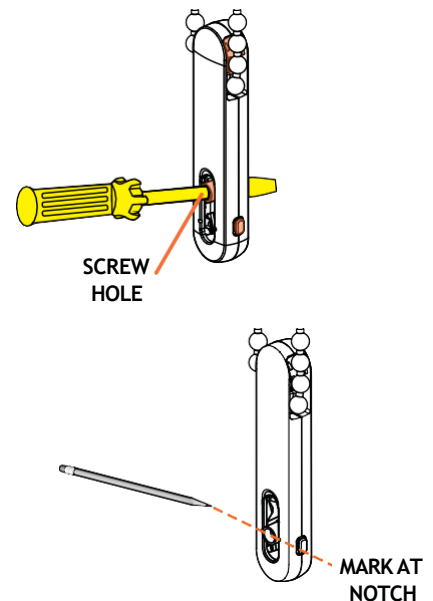
INSIDE MOUNT WITH BRACKET

A. Hold the Tension Device's Inside bracket with its center hole aligned with the mark and mark both hole locations.

B. Drill **1/8"** pilot holes, if wall anchors are required, first tap them into the **7/32"** pre-drilled holes. Use a Phillips screwdriver and the longer provided screws to attach the bracket to the wall.

C. Press the tension device release buttons on the sides of the tension device while pulling down on the spring-loaded screw hole. Insert the nub on the inside mount bracket into the back of the screw hole in the tension device.

D. Insert the small provided screw into the nub through the front of the screw hole and tighten it to secure the tension device to the bracket.

ALIGN NUB WITH MARK

INSIDE MOUNT WITH BRACKET - STEP D

INSIDE MOUNT WITHOUT BRACKET

NOTE: If mounting to a textured or uneven surface, use the provided mounting bracket.

A. Position the tension device with its spring-loaded screw hole aligned with the mark.

B. If a wall anchor is required, first tap the anchor into the **7/32"** pre-drilled hole.

C. Insert the longer provided screws into the spring-loaded screw hole in the tension device and attach the screw.

INSIDE MOUNT WITHOUT BRACKET - STEP C
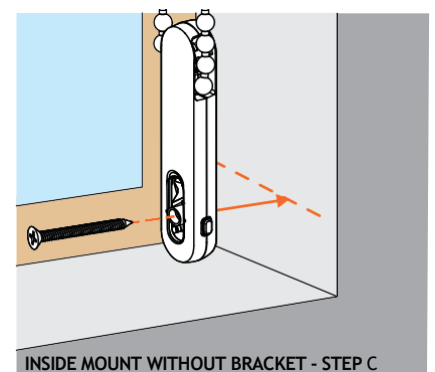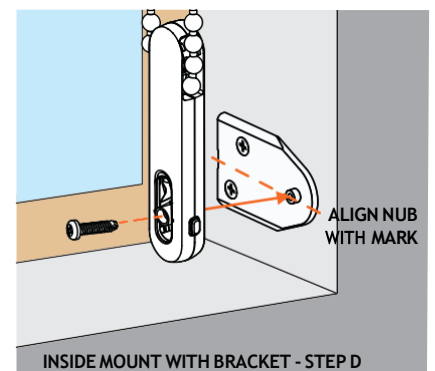
OUTSIDE MOUNT

A. Hold the Tension Device's Outside bracket with its center hole aligned with the mark and mark both screw hole locations.

B. Drill **1/8"** pilot holes, if wall anchors are required, first tap them into the **7/32"** pre-drilled holes. Use a Phillips screwdriver and the longer provided screws to attach the bracket to the wall.

C. Press the tension device release buttons on the sides of the tension device while pulling down on the spring-loaded screw hole. Insert the nub on the inside mount bracket into the back of the screw hole in the tension device.

D. Insert the small provided screw into the nub through the front of the screw hole and tighten it to secure the tension device to the bracket.
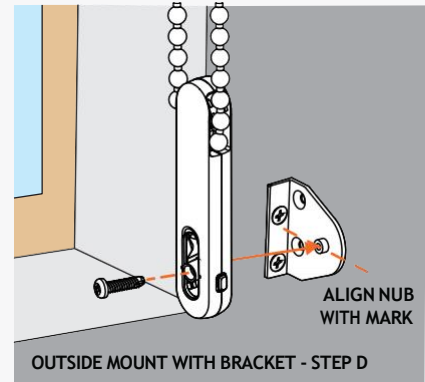

ALIGN NUB WITH MARK
OUTSIDE MOUNT WITH BRACKET - STEP D

CAUTION:

- The window covering will not operate properly unless the tension device is secured.

- Locate the tensioner as close to the window glass as possible to minimize accessibility by children and pets.

- Be sure the tension device is not placed in the path of the bottom rail or fabric, this may cause the bead chain to become too tight, affecting the shade function and increasing bead chain wear.

WARNING: A damaged, loose, or missing tension device poses a strangulation risk to children. Remove from use and repair or replace if tension device is damaged, loose, or missing.

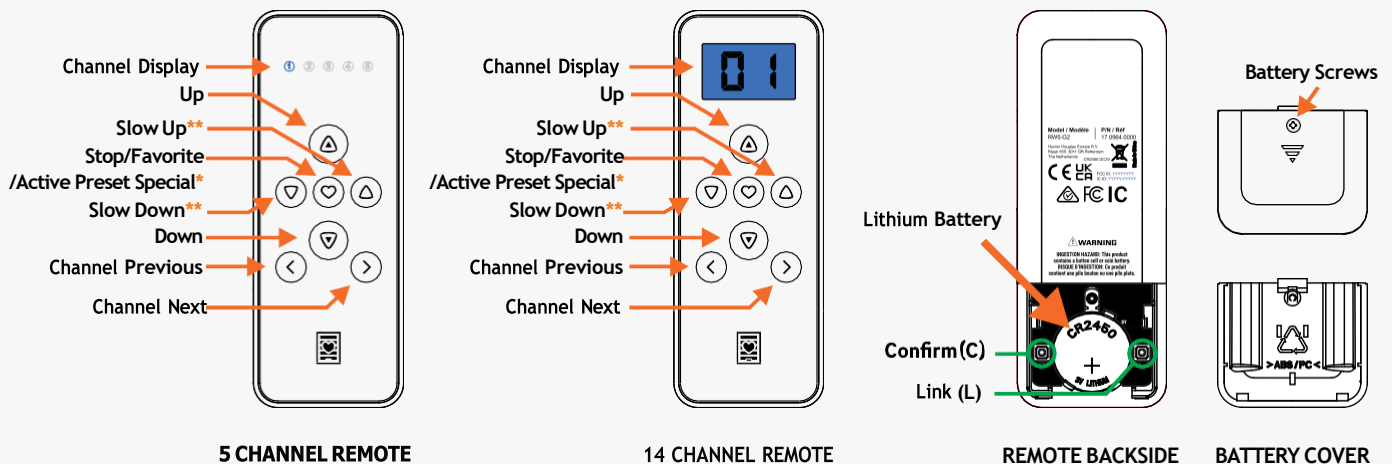## 4. PROGRAMMING AND USING YOUR REMOTE

IMPORTANT: THE MOTORIZED SHADES WERE PROGRAMMED AND IN SLEEP MODE, PLEASE WAKE UP THE MOTORS BEFORE USING. TO DO THIS, PRESS AND HOLD THE SETTING BUTTON FOR 6 SECONDS UNTIL YOU HEAR THE MOTORS SOUND AND THE LEDS FLASH RED FOUR TIMES.

REMOTE CONTROLER TECHNICAL DATA

•	**Channels**	5+all (RW5-G2) 14+all (RW14-G2)	• •	**Operation Temp** **Frequency**	-20 ... 55°C ASK 433.92 MHZ
•	**Max. blinds**	16 per channel	•	**Indoor range***	35m
•	**Supply voltage**	3V, CR2350 Coin Cell	•	**Dimensions(W x H x D)**	46 x 122 x 12.4 mm
•	**Protect Rate**	Ip20	•	**Weight****	56 grams

NOTE :

    *   The indoor range is typically 35m but can vary based on the thickness and material of the walls.

    **   Including battery.

Channel Display, Up, Slow Up**, Stop/Favorite /Active Preset Special*, Slow Down**, Down, Channel Previous, Channel Next
5 CHANNEL REMOTE

Channel Display, Up, Slow Up**, Stop/Favorite /Active Preset Special*, Slow Down**, Down, Channel Previous, Channel Next
14 CHANNEL REMOTE

Lithium Battery, Confirm(C), Link (L)
REMOTE BACKSIDE

Battery Screws
BATTERY COVER

NOTE :

* Only for certain products.

** To active the preset special function, hold 2 seconds and then release.

PAIR A SINGLE SHADE TO A CHANNEL

1. Select the desired shade **channel** (channel backlight will turn off after 4 secs).

2. Remove the battery cover to access the **'C' button**.

3. Hold the **setting button** until the shade **jogs** and the motor's **green** LED blinks.

4. Hold the **setting button** again until the shade **beeps** and the motor's **red** LED blinks steadily.

5. While the motor beeps (max. 15 secs), press the **'C' button**. The shade will **jog**, and the **green** LED will flash to confirm successful pairing.

BACK

**SETTING BUTTON**

CHARGING PORT

LED FLASH
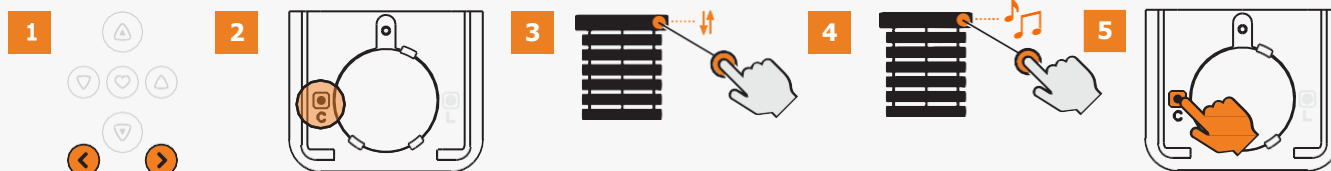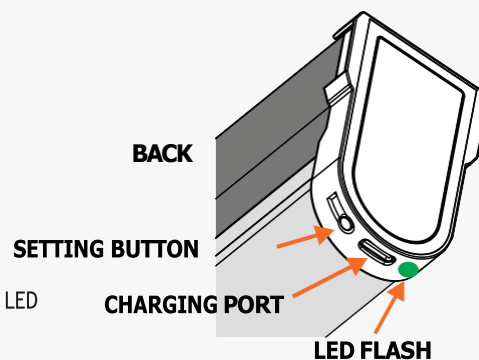
DELETE A SHADE FROM REMOTE

1. Select the desired shade **channel** (channel backlight will turn off after 4 secs).

2. Remove the battery cover to access the **'C' button**.

3. Press the **'C'** button three times within 2 seconds. The shade will jog, and the **green** LED will flash to confirm deletion.
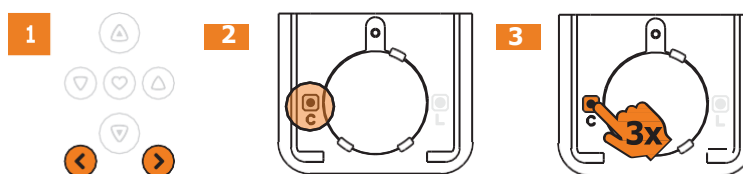
SET THE FAVOURITE POSITION

1. Send the shade to the desired favourite position.

2. Remove the battery cover to access the **'L' button**.

3. Hold the **'L' button** first, then quickly hold the **Heart** button until the shade beeps and the **green** LED blinks to set the favourite position.
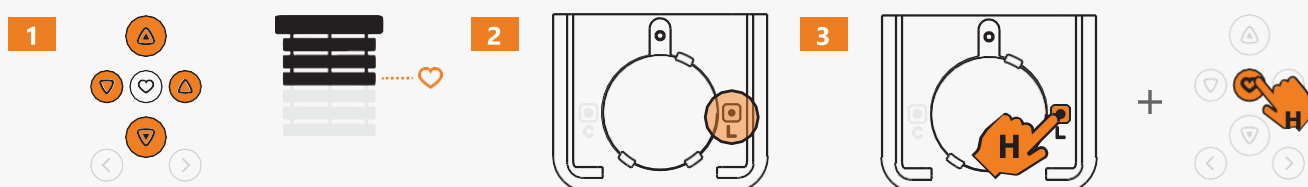
DELETE THE FAVOURITE POSITION

1. Press **Heart** to send the shade to its favourite position.

2. Remove the battery cover to access the **'L' button**.

3. Hold the **'L' button** first, then quickly hold the **Heart** button until the shade beeps and the **green** LED blinks to delete the favourite position.

SelectBlinds
Simple. Smart. Custom.
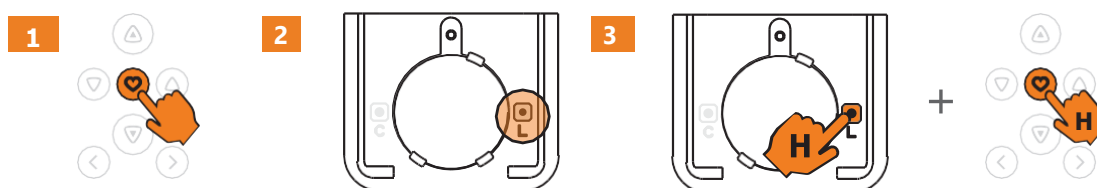
CHANGE THE MOTOR SPEED

A shade offers three speed levels: **Standard** (default), **Comfort**, and **Slow**. Changing the speed cycles to the next available level

1. Make sure the desired shade channel is active.

2. Hold **Heart** first, then quickly hold the **Up** button until the shade beeps and the **green** LED blinks to change the speed.

Note:
All shades on the same group channel will have their speed changed.

Standard   Comfort   Slow
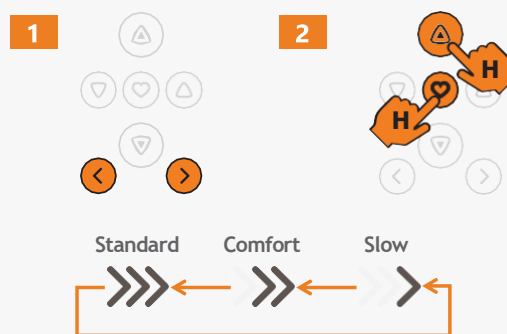
INSTALL/ REPLACE THE REMOTE BATTERY

If the group channel number no longer lights up or the controlled product stops responding, it's time to replace the battery

1. Use the included Philips screwdriver to turn the captive screw counter clockwise until it loosens but remains attached to the cover.

2. Slide the battery cover off gently to access the battery compartment.

3. Carefully remove the old battery and align the battery with the + symbol facing upward. Place it into the socket, ensuring it is seated securely and held in place by the plastic snap legs.

4. Securely slide the battery cover back into position and tighten the captive screw.
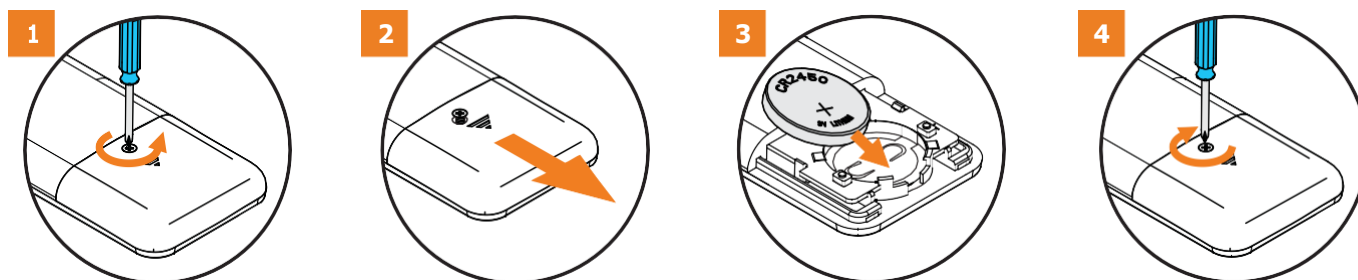
MOUNT THE REMOTE HOLDER

NOTE: A wall mount remote holder is included with your remote, but it is optional to install it.

1. Determine where you'd like to place your remote carrier in the room. It is common to place it near a light switch, or on the wall next to the window.
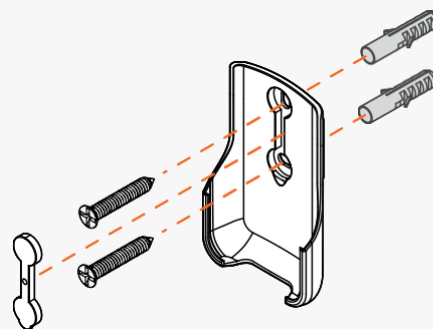
2. With the holder in the upright position, insert the provided screws to secure it to our mounting surface.

3. After the screws are attached to the wall, insert the screws cap cover to the desired position in the remote holder.

TROUBLESHOOTING

QUESTION	ANSWER
None of the backlit buttons illuminate on my remote when I press the buttons?	Check if the battery needs replacement or is inserted properly and not damaged.
When I try to add a blind to the app or remote, there's no response?	1. Blind has no power. Make sure the motor is awake and not in deep sleep 2. Make sure the integrated Li-ion battery of the blind is charged. 3. Check if the correct group channel has been selected.

FREQUENTLY ASKED QUESTIONS

QUESTION	ANSWER
My shades are not responding to the remote control?	1. Check battery has been inserted correctly into remote control. 2. Check blinds have been added to the remote control. 3. Check battery level of the blind, via the app. Go to: Settings > Blind Status, then press 'Connect'. 4. If battery level of the blind is good, replace remote control battery.
Can I add blinds to a remote control without using the app?	Yes. A remote control can be paired to a shade without using the app. To do this: 1. Choose the group number on the remote control that you want to add the blind to. 2. Remove the battery cover on the back of the remote control and locate the button marked 'C'. 3. Press and hold the manual push button on the blind until it jogs. Repeat the process until it jogs a 2nd time and persists making audible sound. 4. Press the 'C' button on the remote within 15 seconds until the blind jogs. Blind is now paired to the remote control.
Can I copy the same information from one remote control to another?	No, it is not possible to copy stored information from one remote control to another.
Do I need a remote control to work my blinds?	For maximum flexibility and operation, one remote control per room, is recommended.
Can I assign more than one remote control to an individual blind?	Yes, it is possible to assign up to a max. of 10 remotes to an individual shade. Repeat the following steps for each remote: 1. Choose the group number on the remote control that you want to add the blind to. 2. Remove the battery cover on the back of the remote control and locate the button marked 'C'. 3. Press and hold the manual push button on the blind until it jogs. Repeat the process until it jogs a 2nd time and persists makes audible sound. 4. Press and hold the 'C' button on the remote control until the blind jogs. 5. The shade is now paired to the remote control.
How many blinds can the remote control operate?	For model 5 channels remote: • 1 remote control has 5 groups to choose from. • The maximum number of blinds that can be assigned to each group, is 16. For model 14 channels remote: • 1 remote control has 14 groups to choose from. • The maximum number of blinds that can be assigned to each group, is 16.
Which battery type is used for the remote control?	The remote control will require a single 3V CR2450 coin / button cell battery.
Will the remote control work fresh out-of-the-box?	No. The remote control will need to be assigned either directly to the shade or via the SmartView app.

SAFETY INSTRUCTIONS

WARNING: IMPORTANT SAFETY INSTRUCTIONS

Follow all instructions carefully, as incorrect installation or handling can lead to severe injury.

- Do not ingest the battery. This device contains a lithium coin/button cell battery. Swallowing the battery can cause severe internal burns within 2 hours and may lead to death.
- Keep new and used batteries away from children. If the battery compartment does not close securely (or lacks a captive screw), stop using the product immediately and keep it out of reach of children.
- If a battery is swallowed or placed inside any part of the body, seek immediate medical attention.
- Replacing the battery with an incorrect type may compromise safety features.
- Do not dispose of batteries in fire, hot ovens, or crush them, as this can lead to explosions or leakage of flammable liquids or gases.
- Avoid exposing batteries to extremely high temperatures or low air pressure, as this may cause explosions or leakage.
- Keep the device dry and do not paint it.
- Do not drop, knock, or shake the device, as rough handling can damage internal circuit boards.
- Ensure the shade can move freely without obstruction from objects.
- Do not allow children to play with the remote control

Do not drill in to the device!

Do not immerse Into a liquid

Never drop the device!

Avoid direct sunlight!

BATTERY RECYCLING INSTRUCTIONS

1. To responsibly dispose of the coin cell battery in your remote control:

2. **Do Not Discard in Regular Trash:** Coin cell batteries contain hazardous materials and must not be disposed of in household waste. Improper disposal can harm the environment.

3. **Locate a Recycling Center:**

In the **United States**, visit Call2Recycle to find a nearby battery recycling drop-off location. Many retail stores, including home improvement and electronics stores, accept used batteries for recycling.

In **Canada,** check with local recycling programs or visit Call2Recycle Canada to locate a drop-off site.

4. **Prepare the Battery for Recycling**: Before recycling, tape over the positive (+) terminal of the battery with clear or electrical tape to prevent accidental discharge or short-circuiting.

5. **Follow Local Guidelines:** Some municipalities may have additional guidelines for battery disposal. Always adhere to your local regulations to ensure safe handling and recycling.

6. By recycling your coin cell battery, you help protect the environment and comply with regulations in the US and Canada.

LEGAL INFORMATION

CE Statement

Hunter Douglas hereby declares that the RW5-G2 and RW14-G2 Remote Controls are in compliance Hunter Douglas hereby declares that the RW5- G2 and RW14-G2 Remote Controls are in compliance with the basic requirements and other relevant provisions of the Electromagnetic Compatibility (EMC) Directive 2014/30/EU, Radio Equipment Directive (RED) 2014/53/EU and Low Voltage Directive (LVD) 2014/35/EU. The full text of the EC declaration of conformity can be obtained online: www.tuiss.com/certifications

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UK Statement

Hunter Douglas herebydeclaresthattheRW5-G2 andRW14-G2 Remote Controls are in compliance with the basic requirement sand other relevant provisions of the Electromagnetic Compatibility Regulations2016, Radio Equipment Regulations2017 and Electrical Equipment (Safety) Regulations2016. The full text of the UK declaration of conformity can be obtained online: www.tuiss.com/certifications

UK
CA

FCC Statement

FCC ID: 2BMQ2RW5RW14

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1)   This device may not cause harmful interference, and

(2)   This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

•   Reorient or relocate the receiving antenna.

•   Increase the separation between the equipment and receiver.

•   Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

•   Consult the dealer or an experienced radio/TV technician for help.

Innovation, Science and Economic Development Canada ICES-003 Compliance

IC: 33385-RW5RW14

CAN ICES-3 (B)/NMB-3(B)

This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's license exempt RSS(s). Operation is subject to the following two conditions:

(1)   This device may not cause interference.

(2)   This device must accept any interference, including interference that may cause undesired operation of the device.
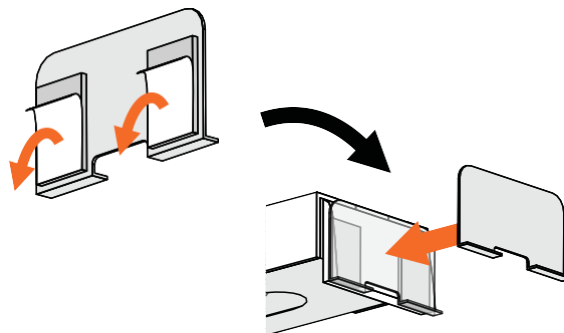
5. INSTALLING NO-DRILL BLINDS HEADRAIL

NOTE: The No-drill Blinds will already be installed onto the existing product headrail. Remove the product from the headrail before installing the shade.

PREPARING THE NO DRILL BLINDS HEADRAIL

1. Pull the lever from below or push down on the mechanism from above to retract the tension block.

2. Install the metal strips or padded adhesive tape on opposite sides of the window opening where you'll be installing the No-Drill Blinds Headrail.

To stick them, peel the covers from the sticky pads on the back the stick one to each end of the No-Drill Blinds Headrail.

This is optional if you find that the No-Drill Blinds Headrail slips against the wall once the blind is fitted and this plate is only available on larger product.

INSTALLING THE METAL STRIP - STEP 2

INSTALLING THE NO DRILL BLINDS HEADRAIL

1. At the end of the headrail opposite to the lever there is an adjustment block that allows you to fine-tune the fittings of the rail.

2. Use a flat-head screwdriver to twist the small red plugs in toward the center of the headrail. Slide the block out of the headrail by a few millimeters, then twist the red plugs back into their original position to fix the block in place.

3. Make small adjustment only, repeating as necessary for a tight fit.

4. Hold the No-Drill Blinds Headrail up against the top of window opening and make it flush, then push the lever firmly upwards until the rail snaps into place.

5. Install the blind onto the brackets.
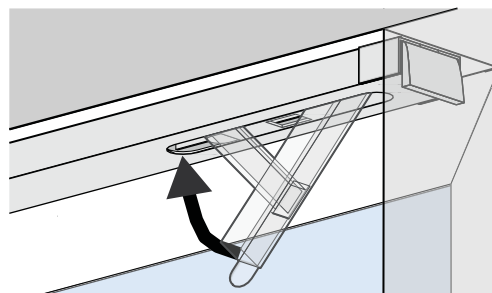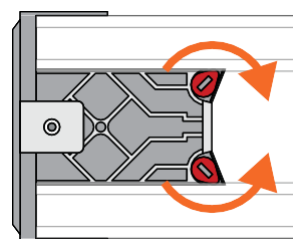
UNINSTALLING THE NO DRILL BLINDS HEADRAIL

Removing the product from the headrail by using a flat-head screwdriver to unlatch the lever. Make sure to hold the No-Drill Blinds Headrail in place while unlatching the lever. This will prevent damage to the window or headrail.

6. INSTALLING BUILT-IN NO-DRILL BLINDS HEADRAIL

NOTE: The Built-in No-drill part will already be attached inside the existing product headrail. Please do not attempt to remove it to ensure the product runs correctly.

INSTALLING THE NO DRILL BLINDS HEADRAIL

Hold the No-Drill Blinds Headrail up against the top of window opening and make it flush, then push the lever firmly upwards until the rail snaps into place.

UNINSTALLING THE NO DRILL BLINDS HEADRAIL

Removing the product from the headrail by using a flat-head screwdriver to unlatch the lever. Make sure to hold the Built-in No-Drill headrail in place while unlatching the lever. This will prevent damage to the window or headrail.